



**Falmouth
Town Council**



**PENRYN
Town Council**



**CORNWALL
FIRE & RESCUE SERVICE**
A service of Cornwall Council

CCTV Management Report

West Cornwall CCTV Management Group

(Town or city councils of Bodmin, Camborne, Falmouth, Hayle, Helston, Penryn, Penzance, Redruth, Truro)

01 April 2017 – 31 March 2018

Written by:

**Traci Parker,
Business Development Manager**

Enquiries to:

**Sharen Thomas
Watch Manager, Critical Control**

or

**Traci Parker
Business Development Manager**



REDRUTH TOWN COUNCIL



Table of Contents

Report Scope	3
Summary	3
Incidents Logged	4
Authority to View (ATV) Requests	6
Cameras	8
Contact Details	8

Report Scope

This report contains data relating to the 97 CCTV cameras in operation in the nine towns, which form the West Cornwall CCTV Management Group (WCCCTVMG). The number of cameras sited at each of the towns is as follows, and the locations of these cameras can be seen at Appendix One.

Table One: Breakdown of Cameras by Town

Bodmin	12
Camborne	7
Falmouth	16
Hayle	6
Helston	8
Penryn	4
Penzance	16
Redruth	8
Truro	21
TOTAL CAMERAS	98

Data contained herein relates to the reporting period 01 April 2017 to 31 March 2018

We actively monitor cameras as contracted with the each town / city council. Footage from all cameras is recorded 24 hours a day 7 days a week and this is stored for 28 days. If police request copies of footage within this period, we would produce this for them after submission of the appropriately authorised Authority to View (ATV) paperwork¹.

Summary

Over the reporting period, 404 incidents were logged by our monitoring staff.

338 ATV requests have been actioned during the reporting period.

Faults with cameras were reported 117 times during the reporting period.

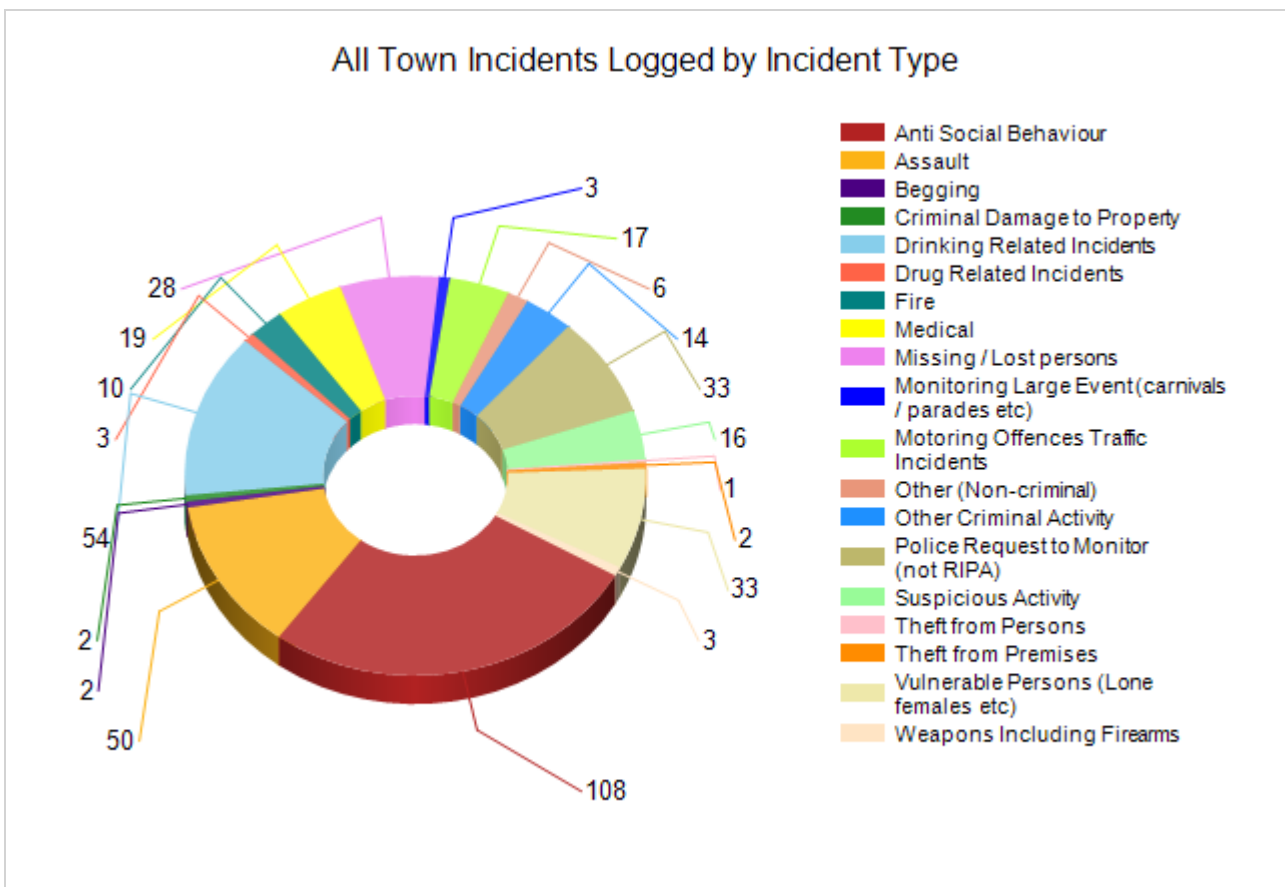
¹ An Authority to View request is a request from police to provide footage relating to a particular incident and all such requests are made in accordance with our Code of Practice, as published on the Cornwall Council website.

Incidents Logged

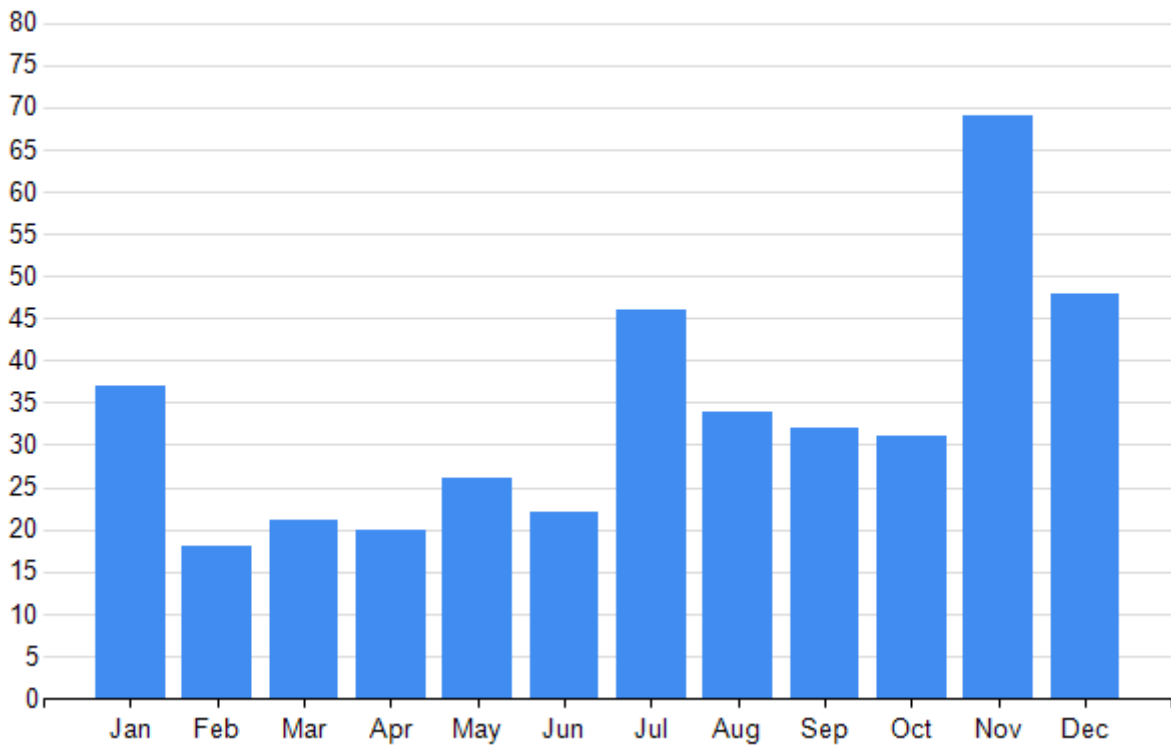
During the reporting period, our monitoring staff logged a total of 404 incidents. Of these incidents

- * 231 (57%) were related to the prevention or detection of crime
- * 57 (14%) were drinking or drug related incidents
- * 52 (13%) related to medical/welfare issues
- * 28 (7%) were missing persons
- * 17 (4%) were related to motoring offences
- * 10 (2%) were fire related
- * 9 (1%) were related to other (non-criminal) incidents

The charts and graphs in this section of the report show the incidents that our staff logged whilst actively monitoring.

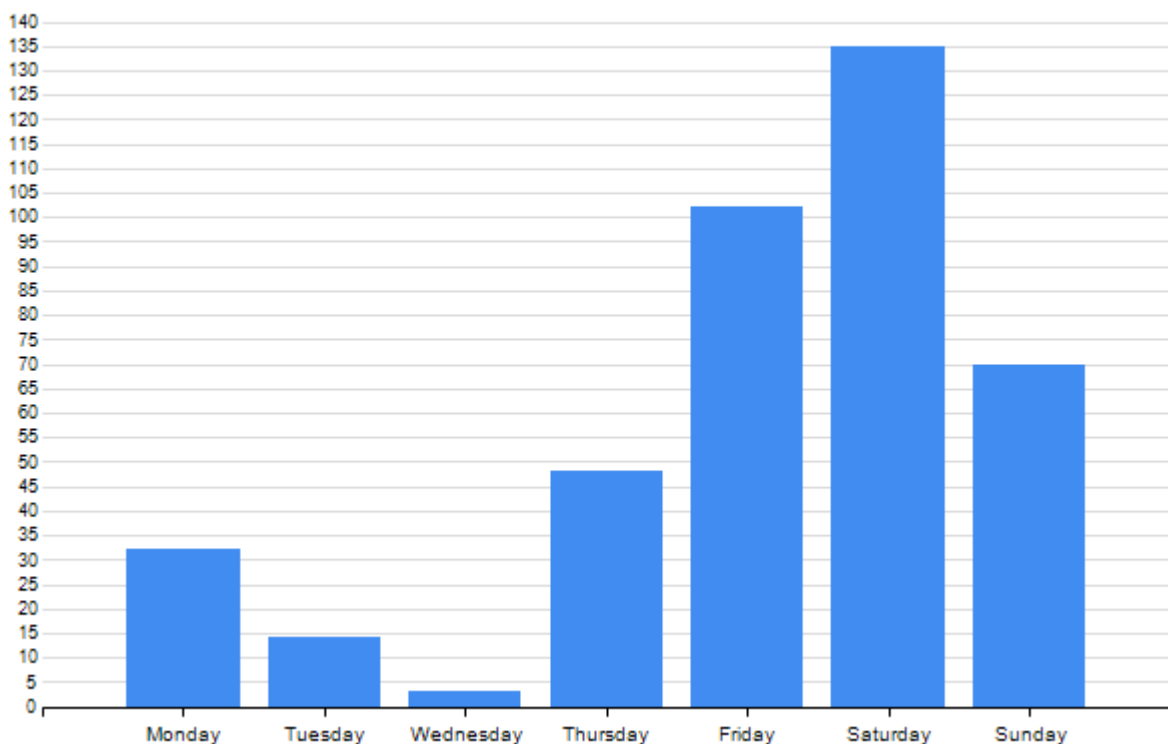


All Town Incidents by Month



As may be expected, we experience spikes in activity around the weekends. It should be noted that many of the incidents that are monitored on Sundays occur between the hours of midnight and 05:00 on a Sunday.

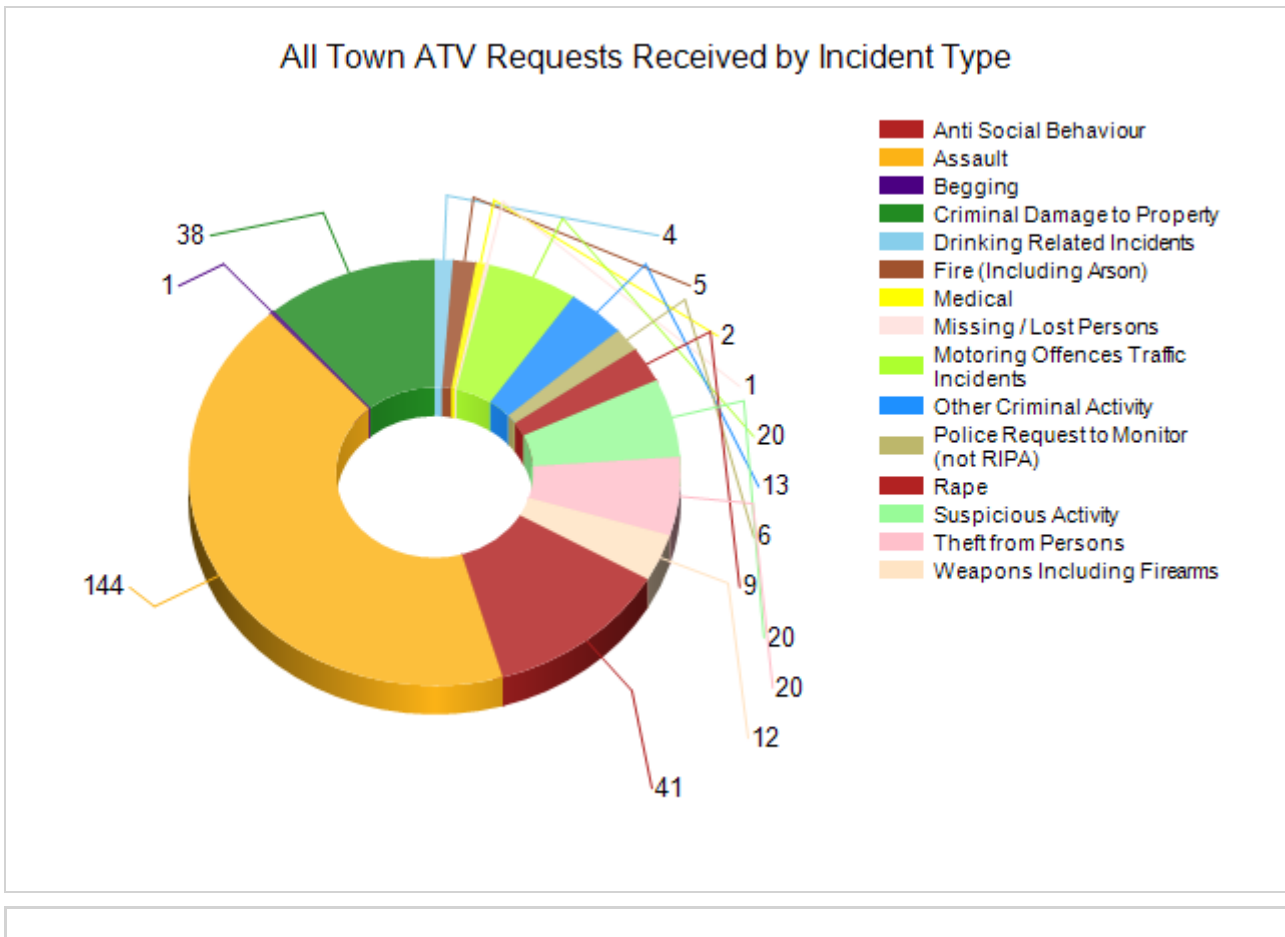
All Town Incidents by Day of the Week



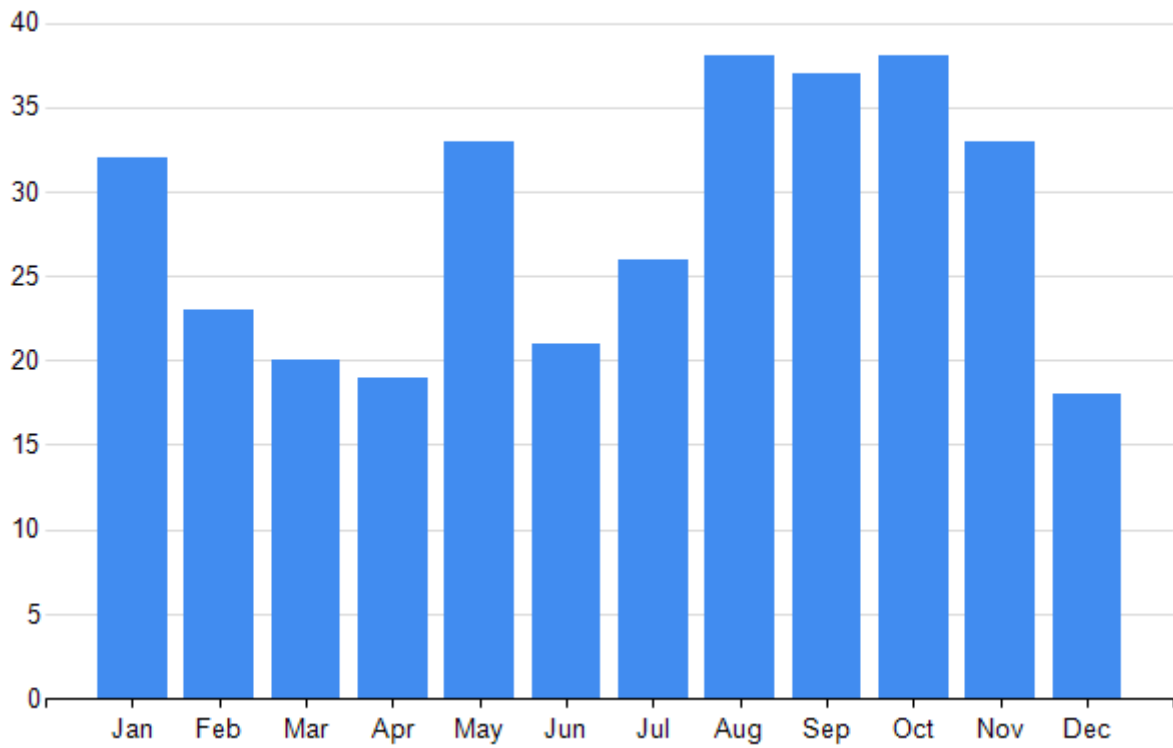
Authority to View (ATV) Requests

During the reporting period, we received a total of 336 ATV requests and actioned them all. This took 662.18 hours of staff time to service. We were unable to find relevant footage for 173 requests (51%). It is not possible to provide reasons why we could not supply footage: it may be that the incidents occurred out of range of the camera, in an area not covered by cameras at all, when the camera was facing another way or, indeed, that the alleged incident never occurred.

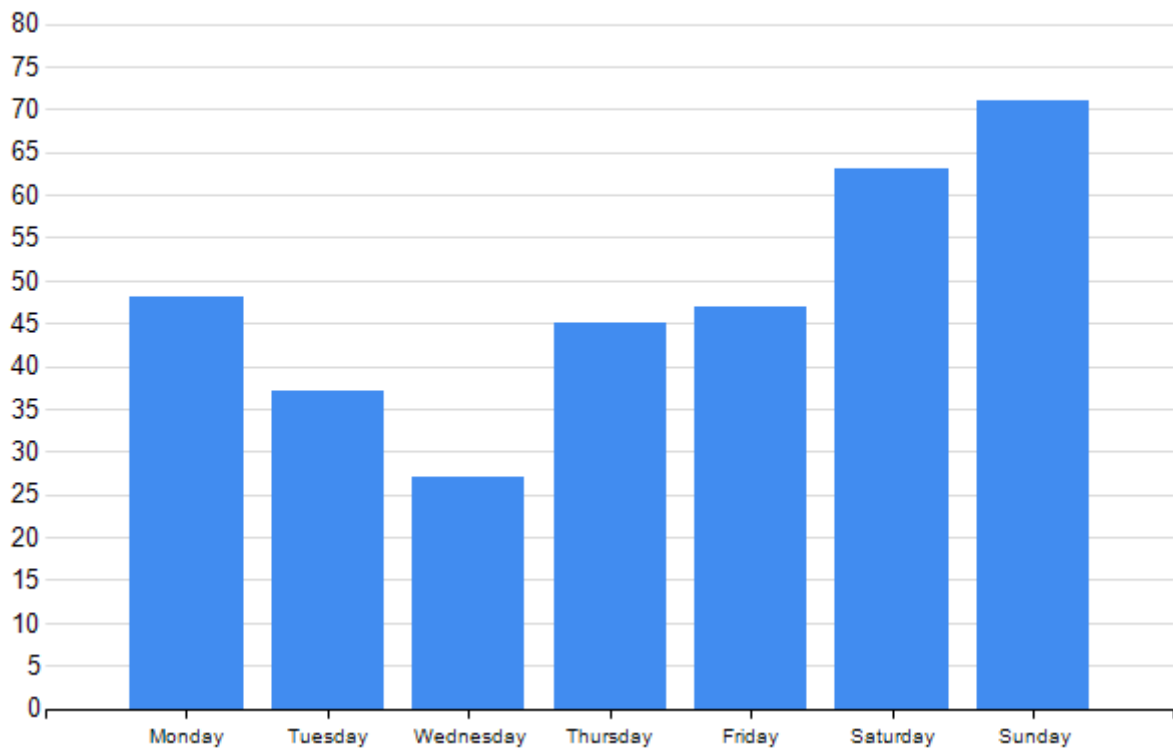
- * 304 (90%) were related to the prevention or detection of crime
- * 4 (1%) were drinking or drug related incidents
- * 2 (<1%) related to medical/welfare issues
- * 1 (<1%) were missing persons
- * 20 (6%) were related to motoring incidents
- * 5 (1%) were fire related



All Town ATV Requests by Month



All Town ATV Requests by Day of the Week



Cameras

From 1st April 2017 to 31st March 2018, across all 9 towns (98 cameras), there have been issues with the cameras 117 times. In addition, SSE solved issues at the Control room 9 times, the Falmouth Town Council Office 3 times and Penzance Police Station 4 times.

Contact Details

Please direct any queries relating to the content of this report to Traci Parker in the first instance: tparker@fire.cornwall.gov.uk / 01872 324384, or Sharen Thomas stthomas@fire.cornwall.gov.uk / 01209 722860.